Neurolens Lab Guide

Lab Network Policy

Symptomatic Employee Pairs

Ordering Instructions

neurolens®
Relief is in Sight

Neurolens Lab Network Policy

Remake
Unlimited within 120 days of original order

Warranty
2 identical warranty within 2 years of original order

Multi-Pair
50% off multi-pairs within 60 days of original order

Employee Pairs
Free pairs for symptomatic staff at launch & earned pairs per quarter

Satisfaction Guarantee
100% back for non-adapt or satisfaction

Remake

Unlimited remakes on Neurolens within 120 days of the original order date. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before a doctor change remake is done. After 120 days from original order date, additional remakes will be billed according to standard Neurolens pricing. Please note that additional upgrades to remakes will be billed accordingly.

Warranty

2 warranty order within 2 years of the original order date related to the premium AR coating on all Neurolens orders. The warranty job must be identical to the original order including frame, design, Rx, and Prism value.

Multi-Pair

All additional Neurolens orders sold to the same patient within 60 days of the original order date will receive a 50% discount. The multiple pair discount will be applied to the least expensive pair. Additional Neurolenses sold to the same patient after 60 days of original order date will be billed according to standard Neurolens pricing.

Employee Pairs

During onboarding, the Neurolens team will work with each practice to identify symptomatic staff members. Vouchers will be given to the practice upon launch to allow those symptomatic staff members to order complimentary pairs of Neurolenses through **Founders Optical Lab**. Additionally, the practice will have the ability to continue to earn additional staff vouchers each quarter based on performance.

Satisfaction Guarantee

Neurolens order may be returned for a full refund when the patient is fully refunded for a non-adapt or lack of patient satisfaction. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before the return. The lab reserves the right to request the physical lenses be sent back to the lab prior to reimbursement.

Symptomatic Employee Pairs
Processed through **Founders Optical Lab**

Launch
Complimentary Pairs

Neurolens will identify symptomatic employees at your practice.

Clinical Outcomes Manager will provide your practice with unique voucher codes for every symptomatic employee order to be used during the order process.

Ongoing Customers
Complimentary Pairs

Customers earn one (1) employee pair for every 15 net pairs sold on a quarterly basis.*

Quarterly earned voucher codes will be automatically issued to customers that have sold 15 pairs+ within the quarter via email mid-January, April, July, and October.

Practice will enter unique voucher code in the order form when placing orders with their lab.
Don't forget your voucher code! Any employee orders with no voucher code present will be billed!

SpecCheck
Patient/Voucher ID

Select Neurolens Options
Neurolens requires some additional information

Type*

Multifocal ⌄

Patient ID*

TEST123

Voucher ID

N-1000134   Apply

Want to learn more about **Founders Optical Lab?** visit www.foundersoptical.com or *scan the QR Code* to download their product guide.

Founders Optical Product Guide

A **Founders SpecCheck setup email** was sent to the practice lab contact during on-boarding.

Didn't get the email? *Scan the QR Code* to complete the customer setup process.

Founders Optical Customer Setup

Lab will process valid Neurolens voucher orders at no cost. Any order submitted without a valid voucher code present upon submission will be billed.

*Net of returns, credits, and free pairs.

Founders SpecCheck Order Entry

SpecCheck

Neurolens Inc
◉ 1234 Lakeshore Dr
Ste 200
Coppell, TX 75019

Displaying orders from:
Founders Optical Group - 1... ⌄

⌂ Home
🗇 Drafts
🎁 Rewards
⚙ Settings

⊕ Create Order

Essentials Trial ⓘ **Upgrade**
44 days remaining

💬 Resources & Support
? Report Issue

Larry Lenses
Production Lab: Founders Optical Group

Save Draft   🗑   Next

1 Overview — 2 Rx Entry & Lens Selection — 3 Frame Entry — 4 Order Details Confirmation

Step 1: Overview

General Information

Patient First Name*
Larry

Patient Last Name*
Lenses

Patient Email Address

Order Type*
Edge & Mount ⌄

Order Options
Redo Order ⌄

Redo Type*
Lab Redo ⌄

Original Order Invoice ID*
123456

Redo Reason*

Toggle to Founders Optical Group

Select "Create Order"

Select the Order Type:
New Order
Redo Order
Pair 50 Order
Single Lens Order

For Redo or Pair 50, reference original Order Invoice ID/Tray

Founders SpecCheck Order Entry

Input Patient ID (NL Patients) and input Voucher Code if applicable

Split Neurolens Value to OD and OS Enter into I/O Prism Fields

Example:
Neurolens Value is 1.4 BI
Enter OD Prism field as 0.7I
Enter OS Prism field as 0.7I

All Neurolens voucher orders must be processed at Founders Optical Lab through SpecCheck ordering platform.

RxWizard Order Entry

Lab [_____▼]
Package [____] Edge [E]
Patient [PATIENT NAME] Rx# [1 OF 2] Type [NEW ▼] OrigInv# [_____]

	Sphere	Cylinder	Axis	PD	Near	Form	Sply	I/O	Prism	U/D	Prism
R	0	-25	90	30				I	0.5		
L	0	-25	90	31.5				I	0.5		

	Lens Style	Material	Color	Add	Seght	Thck	E/C	OCht	Mode	Add2	Bsize	Base
R	NEUROLENS PAL	B53	CLR	250	IF PAL			IF SV				
L												

Coats [NLA] [____] Tint [____] Tint Instruction [_____]

Frame Mfr [REQ] Collection [NOT REQUIRED] Name [REQUIRED] [____] [D] Clr [_____]
Etype [HB] Mat [ZYLO] Eye [50] Bridge [18] Temple style [____] Temple size [____] FTyp [____]
A [____] B [40] ED [____] DBL [____] CSize [____]

Service Codes	Code	R/L	Service Instruction
[____]	[____]		NL PORTAL PATIENT ID
[____]	[____]		OTHER LAB NOTES HERE
[____]	[____]		[_____]

Fitting
Back Vertex Distance [____]
Pantoscopic Tilt [____]
Wrap Angle [____]

All fields highlighted are required on every Neurolens order

Split Neurolens Value evenly to OD and OS and enter into first Prism fields

PAL = Seght required; SV = Ocht required

Input Patient ID on first Service Instruction for all patient orders

Input multiple pair in Rx# field (i.e. 1 of 2)

Add power entered as 100's (i.e. 2.5 ADD = 250)

GENUINE NEUROLENS CONTOURED PRISM DESIGN LENSES

Materials

Plastic	P
Trivex 1.53	H53
High Index 1.67	H67
1.74 Ultra Thin Deluxe Index	H74
Blue Block 1.50	B50
Blue Block Trivex 1.53	B53
Blue Block 1.67	B67
Blue Block 1.74	B74
Blue Block Poly	BLY
HI 1.67 Polarized	P67
Polarized 1.74	P74
Poly Polarized	PLP
Polycarbonate	PLY
Trivex Polarized	PRT
Plastic Polarized	PRY
Trivex Transitions	T53
HI 1.67 Transitions	T67
1.74 HI Transitions	T74
Poly Transitions	TPY
Plastic Transitions	TRN

Coatings

Premium AR	NLA		
Premium+ AR	NLP		
NeuroBlue	NLB		
Backside AR	NBS		
Mirror AR	MIR		

Transition Color Availability
Transitions Signature GEN8

Plastic, Poly, 1.67 HI		Trivex		1.74 HI	
Amber	AMB	Transitions Brown	TBN	Brown	T8B
Amethyst	AMT	Transitions Graphite	TGN	Gray	T8G
Emerald	EME	Transitions Gray	TGY	Transitions Brown	TBN
Sapphire	AMB	Brown	T8B	Transitions Gray	TGY
Transitions Brown	TBN	Gray	T8G	XTRActive 2 Brown	X2B
Transitions Graphite	TGN	Graphite Green	T8N	XTRActive 2 Gray	X2G
Transitions Gray	TGY	Vantage Gray	TVG	XTRActive NG Brown	XTB
Brown	T8B	XTRActive NG Gray	XTG	XTRActive OG Gray	XTG
Gray	T8G	XTRActive NG Brown	XTB		
Graphite Green	T8N	XTRActive 2 Brown	X2B		
Vantage Gray	TVG	XTRActive 2 Gray	X2G		
XTRActive NG Gray	XTG	XRTActive Graphite	XGG		
XTRActive NG Brown	XTB	XTRActive Polar Gray	XOG		
XTRActive 2 Brown	X2B				
XTRActive 2 Gray	X2G				
XTRActive Graphite	XGG				
XTRActive Polar Gray	XOG				

Please note Founders Optical Neurolens orders can only be processed through SpecCheck. RxWizard and VisionWeb can be used at all other Neurolens network labs.

VisionWeb Order Entry

All VisionWeb orders should be built from top to bottom. VisionWeb will alert you if any required information is invalid or missing.

Split Neurolens Value evenly to OD and OS and enter into first prism fields.

Select desired Neurolens AR under Available Treatments.

Select Multi-Pair under Available Treatment for any multi-pair order.

Frame Information **or** Frame Measurements are required.

ED **or** Standard Shape is required.

Enter Patient ID in the PO Number Field.

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