

Neurolens Lab Guide

Lab Network Policy Symptomatic Employee Pairs Ordering Instructions



Neurolens Lab Network Policy

Remake

Unlimited within 120 days of original order

Warranty

2 identical warranty within 2 years of original order

Multi-Pair

50% off multi-pairs within 60 days of original order

Employee Pairs

Neurolens team will identify symptomatic staff at launch.
Thereafter, upon request.

Satisfaction Guarantee

100% back for non-adapt or satisfaction

Remake

Unlimited remakes on Neurolens within 120 days of the original order date. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before a doctor change remake is done. After 120 days from original order date, additional remakes will be billed according to standard Neurolens pricing. Please note that additional upgrades to remakes will be billed accordingly.

Warranty

2 warranty order within 2 years of the original order date related to the premium AR coating on all Neurolens orders. The warranty job must be identical to the original order including frame, design, Rx, and Prism value.

Multi-Pair

All additional Neurolens orders sold to the same patient within 60 days of the original order date will receive a 50% discount. The multiple pair discount will be applied to the least expensive pair. Additional Neurolenses sold to the same patient after 60 days of original order date will be billed according to standard Neurolens pricing.

Employee Pairs

During onboarding, the Neurolens team will work with each practice to identify symptomatic staff members. Vouchers will be given to the practice upon launch to allow those symptomatic staff members to order complimentary pairs of Neurolenses through Founders Optical Lab.

Additionally, the practice will have the ability to request additional staff vouchers through the Neurolens portal.

Satisfaction Guarantee

Neurolens order may be returned for a full refund when the patient is fully refunded for a non-adapt or lack of patient satisfaction. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before the return. The lab reserves the right to request the physical lenses be sent back to the lab prior to reimbursement.

Symptomatic Employee Pairs

Processed through Founders Optical Lab

During onboarding, the Neurolens team will work with each practice to identify symptomatic staff members. Vouchers will be given to the practice upon launch to allow those symptomatic staff members to order complimentary pairs of Neurolenses through Founders Optical Lab.*

Additionally, the practice will have the ability to request additional staff vouchers through the Neurolens portal.

Practice will enter unique voucher code in the order form when placing orders with their lab.

Don't forget your voucher code! Any employee orders with no voucher code present will be billed!

SpecCheck

Patient/Voucher ID

Select Neurolens Options Neurolens requires some additional informa				
Type*				
Multifocal	~			
Patient ID*				
TEST123				
Voucher ID				
N-1000134	Apply			

Want to learn more about **Founders Optical Lab?** visit www.foundersoptical.com or *scan the QR Code* to download their product quide.



Didn't get the email? *Scan the QR Code* to complete the customer setup process.

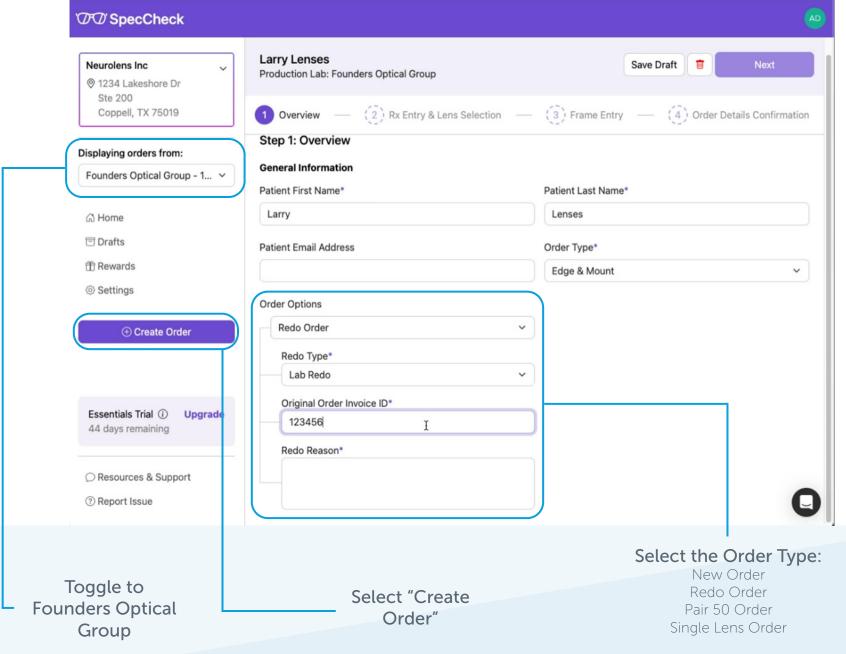


Founders Optical Product Guide



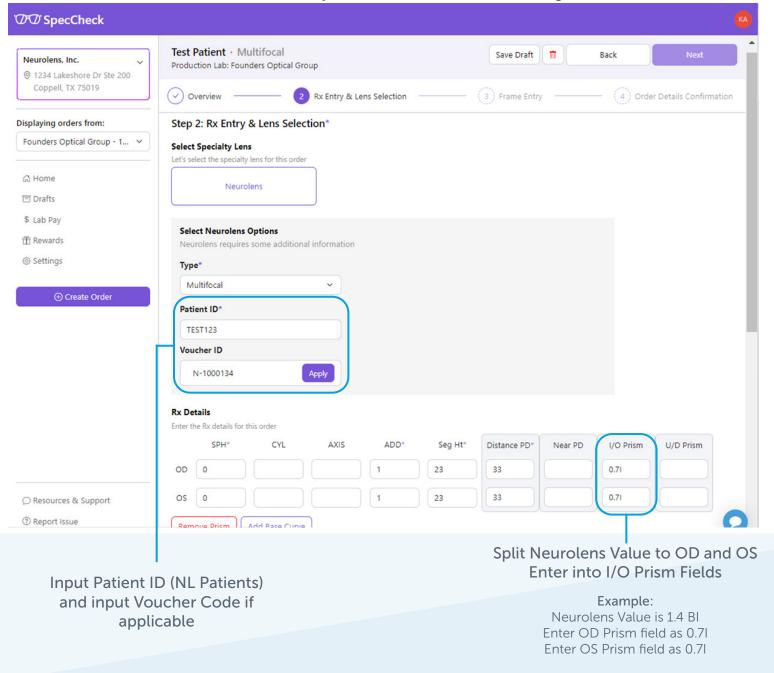
Founders Optical
Customer Setup

Founders SpecCheck Order Entry



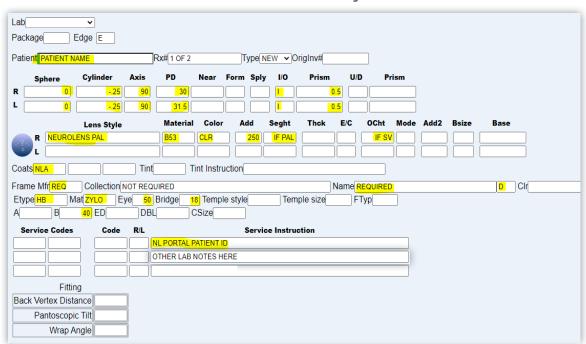
*For Redo or Pair 50, reference original Order Invoice ID/Tray

Founders SpecCheck Order Entry



All Neurolens voucher orders must be processed at Founders Optical Lab through SpecCheck ordering platform.

RxWizard Order Entry



All fields highlighted are required on every Neurolens order

Split Neurolens Value evenly to OD and OS and enter into first Prism fields PAL = Seght required; SV = Ocht required Input Patient ID on first Service Instruction for all patient orders Input multiple pair in Rx# field (i.e. 1 of 2) Add power entered as 100's (i.e. 2.5 ADD = 250)



T8B

T8G

TBN

TGY

X2B

X2G

XTB

XTG

Materials	
Plastic	Р
Trivex 1.53	H53
High Index 1.67	H67
1.74 Ultra Thin Deluxe Index	H74
Blue Block 1.50	B50
Blue Block Trivex 1.53	B53
Blue Block 1.67	B67
Blue Block 1.74	B74
Blue Block Poly	BLY
HI 1.67 Polarized	P67
Polarized 1.74	P74
Poly Polarized	PLP
Polycarbonate	PLY
Trivex Polarized	PRT
Plastic Polarized	PRY
Trivex Transitions	T53
HI 1.67 Transitions	T67
1.74 HI Transitions	T74
Poly Transitions	TPY
Plastic Transitions	TRN

Coatings

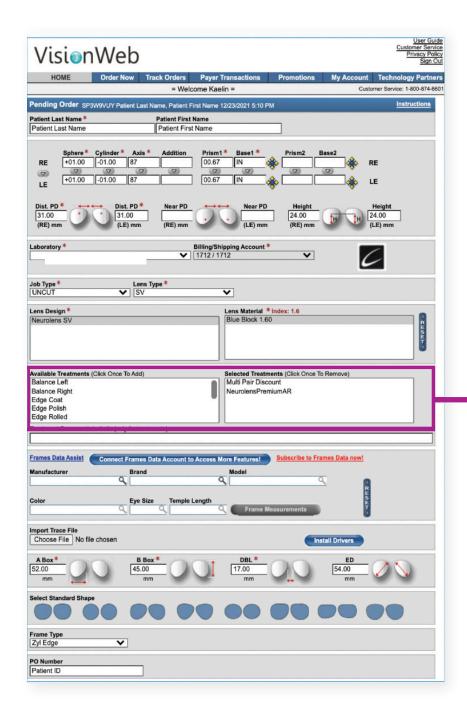
Premium AR	NLA
Premium+ AR	NLP
NeuroBlue	NLB
Backside AR	NBS
Mirror AR	MIR

Transition Color Availability Transitions

	Iransii	tion Color Availal	oility	Signature GEN8
Plastic, Poly, 1.67	' HI	Trivex		1.74 HI
Amber Amethyst Emerald Sapphire Transitions Brown Transitions Graphite Transitions Gray Brown Gray Graphite Green Vantage Gray XTRActive NG Gray XTRActive NG Brown XTRActive 2 Brown XTRActive 2 Gray XTRActive Graphite	AMB AMT EME AMB TBN TGN TGY T8B T8G T8N TVG XTG XTG XTB X2B X2G	Transitions Brown Transitions Graphite Transitions Gray Brown Gray Graphite Green Vantage Gray XTRActive NG Gray XTRActive NG Brown XTRActive 2 Brown XTRActive 2 Gray XRTActive Graphite XTRActive Polar Gray	TBN TGN TGY T8B T8G T8N TVG XTG XTB X2B X2G XGG XOG	Brown Gray Transitions Brown Transitions Gray XTRActive 2 Brown XTRActive 2 Gray XTRActive NG Brown XTRActive OG Gray
XTRActive Graphite	XGG			

XOG

XTRActive Polar Gray



VisionWeb Order Entry

All VisionWeb orders should be built from top to bottom. VisionWeb will alert you if any required information is invalid or missing.

Split Neurolens Value evenly to OD and OS and enter into first prism fields.

Select desired Neurolens AR under Available Treatments.

Select Multi-Pair under Available Treatment for any multi-pair order.

Frame Information **or** Frame Measurements are required.

ED or Standard Shape is required.

Enter Patient ID in the PO Number Field.

neurolens.com

