

Neurolens Lab Guide

Lab Network Policy
Symptomatic Employee Pairs
Ordering Instructions



Neurolens Lab Network Policy

Remake

Unlimited within 120 days of original order

Warranty

2 identical warranty within 2 years of original order

Multi-Pair

50% off multi-pairs within 60 days of original order

Employee Pairs

Free pairs for symptomatic staff at launch & earned pairs per quarter

Satisfaction Guarantee

100% back for non-adapt or satisfaction

Remake

Unlimited remakes on Neurolens within 120 days of the original order date. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before a doctor change remake is done. After 120 days from original order date, additional remakes will be billed according to standard Neurolens pricing. Please note that additional upgrades to remakes will be billed accordingly.

Warranty

2 warranty order within 2 years of the original order date related to the premium AR coating on all Neurolens orders. The warranty job must be identical to the original order including frame, design, Rx, and Prism value.

Multi-Pair

All additional Neurolens orders sold to the same patient within 60 days of the original order date will receive a 50% discount. The multiple pair discount will be applied to the least expensive pair. Additional Neurolenses sold to the same patient after 60 days of original order date will be billed according to standard Neurolens pricing.

Employee Pairs

During onboarding, the Neurolens team will work with each practice to identify symptomatic staff members. Vouchers will be given to the practice upon launch to allow those symptomatic staff members to order complimentary pairs of Neurolenses through **Founders Optical Lab**. Additionally, the practice will have the ability to continue to earn additional staff vouchers each quarter based on performance.

Satisfaction Guarantee

Neurolens order may be returned for a full refund when the patient is fully refunded for a non-adapt or lack of patient satisfaction. The patient should have worn the original pair consistently for 2-4 weeks to ensure they have fully adapted to the Neurolenses before the return. The lab reserves the right to request the physical lenses be sent back to the lab prior to reimbursement.

Symptomatic Employee Pairs

Processed through Founders Optical Lab

Launch

Complimentary Pairs

Neurolens will identify symptomatic employees at your practice.

Clinical Outcomes Manager will provide your practice with unique voucher codes for every symptomatic employee order to be used during the order process.

Ongoing Customers

Complimentary Pairs

Customers earn one (1) employee pair for every 15 net pairs sold on a quarterly basis.*

Quarterly earned voucher codes will be automatically issued to customers that have sold 15 pairs+ within the quarter via email mid-January, April, July, and October.

Practice will enter unique voucher code in the order form when placing orders with their lab.

Don't forget your voucher code! Any employee orders with no voucher code present will be billed!

SpecCheck

Patient/Voucher ID

Select Neurolens Options Neurolens requires some a	
Type*	
Multifocal	~
Patient ID*	
TEST123	
Voucher ID	
N-1000134	Apply

Want to learn more about **Founders Optical Lab?** visit www.foundersoptical.com or *scan the QR Code* to download their product guide.



Founders Optical Product Guide

A Founders SpecCheck setup email was sent to the practice lab contact during on-boarding.

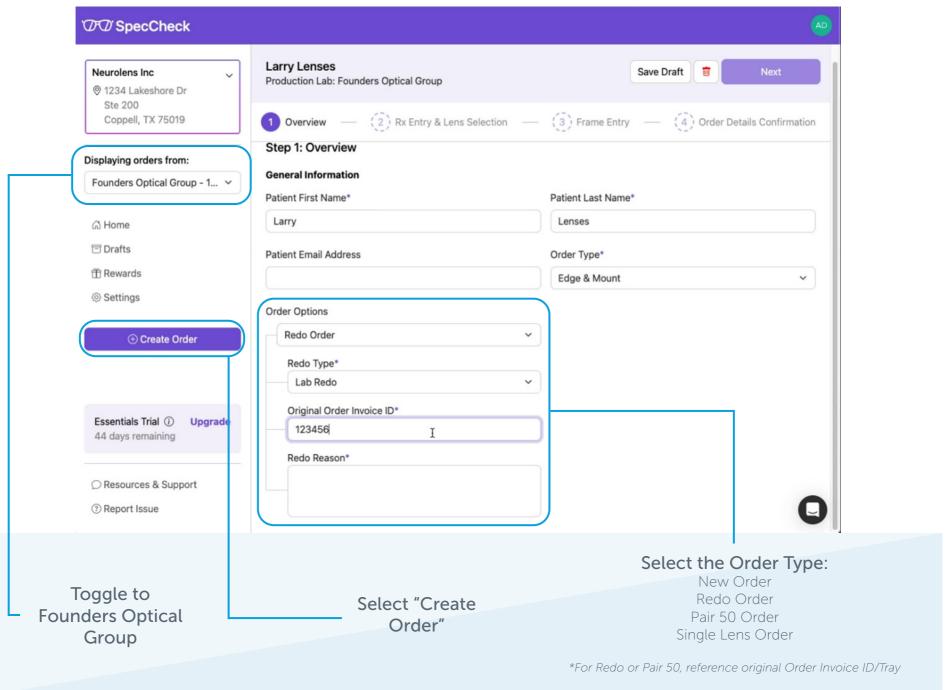
Didn't get the email? *Scan the QR Code* to complete the customer setup process.



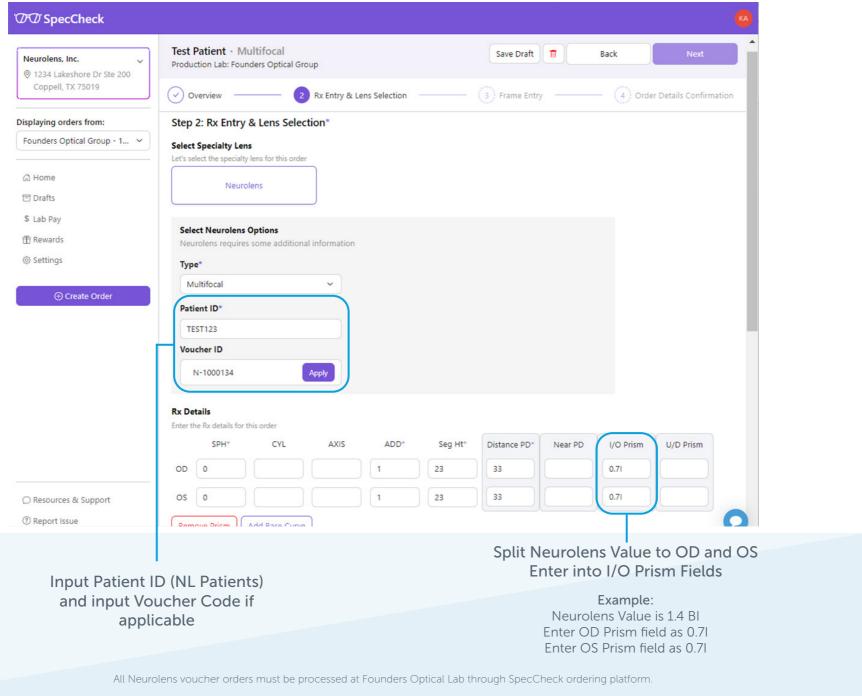
Founders Optical Customer Setup

Lab will process valid Neurolens voucher orders at no cost. Any order submitted without a valid voucher code present upon submission will be billed.

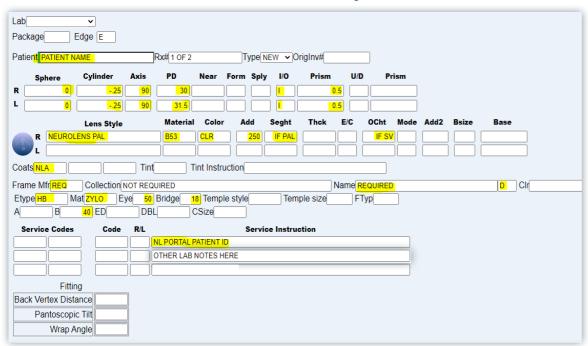
Founders SpecCheck Order Entry



Founders SpecCheck Order Entry



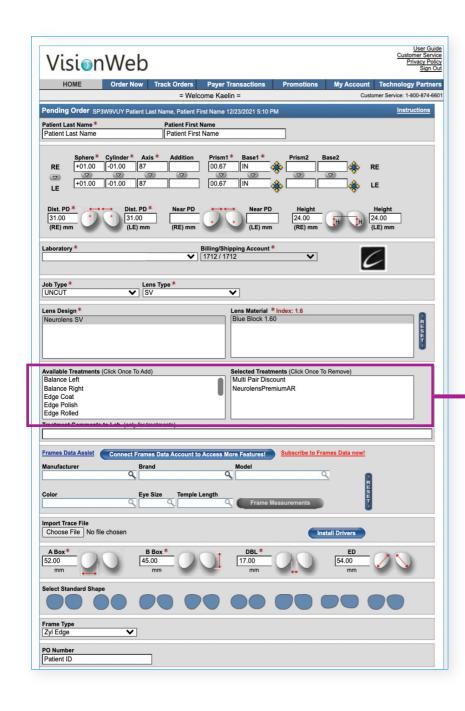
RxWizard Order Entry



All fields highlighted are required on every Neurolens order



Materials		Coatings			Transition Color Availability Transitions Signature GENS					
Plastic Trivex 1.53 High Index 1.67 1.74 Ultra Thin Deluxe Index Blue Block 1.50 Blue Block Trivex 1.53 Blue Block 1.67 Blue Block 1.74 Blue Block Poly HI 1.67 Polarized Polarized 1.74 Poly Polarized	P H53 H67 H74 B50 B53 B67 B74 BLY P67 P74 PLP	Premium AR Premium+ AR NeuroBlue Backside AR Mirror AR	NLA	Plastic, Poly, 1.67 Amber Amethyst Emerald Sapphire Transitions Brown Transitions Graphite Transitions Gray Brown Gray Graphite Green Vantage Gray XTRActive NG Gray XTRActive NG Brown XTRActive 2 Brown XTRActive 2 Gray XTRActive Graphite XTRActive Polar Gray		Trivex B Transitions Brown T Transitions Graphite E Transitions Gray B Brown Gray Gray Variage Gray XTRActive NG Gray	TBN TGN TGY T8B T8G T8N TVG XTG XTG XTB X2B X2G XGG	1.74 HI Brown Gray Transitions Brown Transitions Gray XTRActive 2 Brown XTRActive 2 Gray XTRActive NG Brown XTRActive OG Gray	T8B T8G TBN TGY X2B X2G XTB XTG	
Polycarbonate Trivex Polarized Plastic Polarized Trivex Transitions HI 1.67 Transitions 1.74 HI Transitions Poly Transitions Plastic Transitions	PRT PRY T53 T67 T74 TPY TRN				TVG XTG XTB X2B X2G XGG XOG	XTRActive 2 Brown XTRActive 2 Gray XRTActive Graphite XTRActive Polar Gray				



VisionWeb Order Entry

All VisionWeb orders should be built from top to bottom. VisionWeb will alert you if any required information is invalid or missing.

Split Neurolens Value evenly to OD and OS and enter into first prism fields.

Select desired Neurolens AR under Available Treatments.

Select Multi-Pair under Available Treatment for any multi-pair order.

Frame Information or Frame Measurements are required.

ED or Standard Shape is required.

Enter Patient ID in the PO Number Field.

neurolens.com

